

COUNTY OF LOUISA

MONTHLY DEPARTMENT REPORT

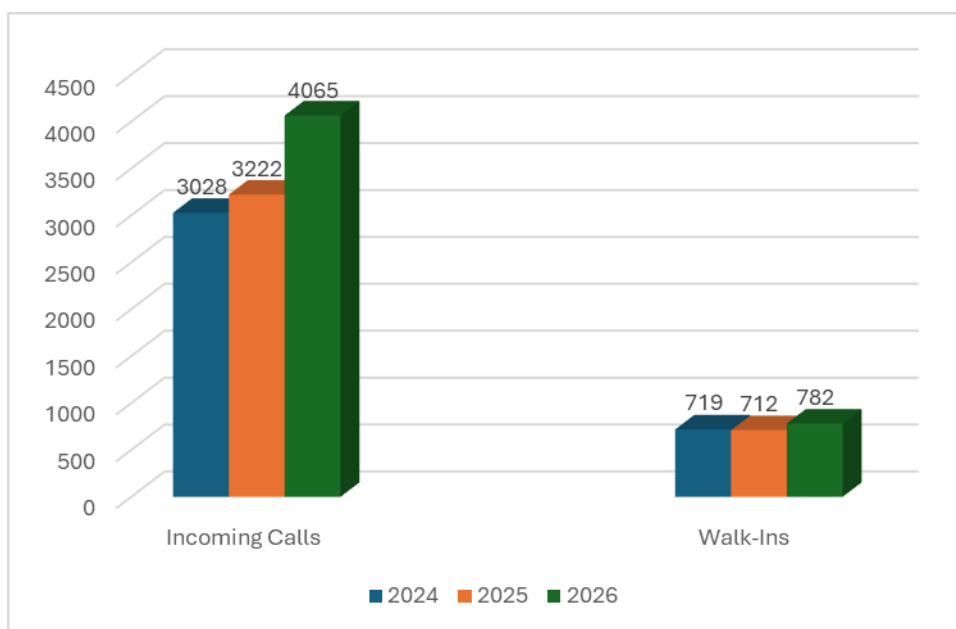


Department: Human Services

Period: June 2026

INDICATORS AND STATISTICS

CUSTOMER SERVICE:



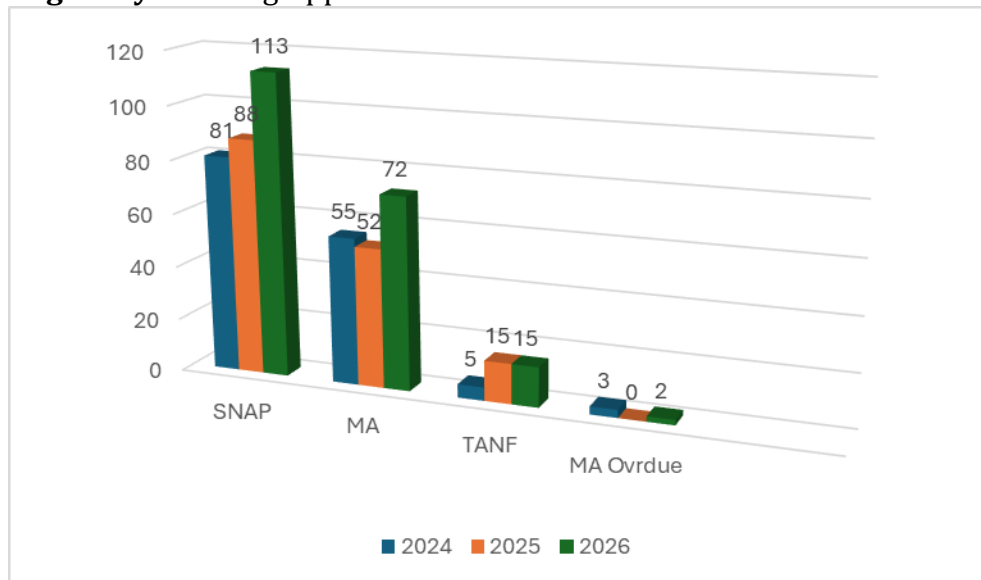
Incoming calls to the local agency continue to rise. Customers are questioning requirements to verify information that was accepted as client statement for previous applications. Workers are conducting telephonic interviews for SNAP which allows clients more convenience than making them drive to the local agency. Foot traffic experienced an increase which averaged just over 37 visitors to the local agency daily. As anticipated, there was a higher volume of calls and visitors to the agency during the month due to the onset of the seasonal energy program for Cooling Assistance on June 15th. The highest number of clients to the local agency was observed on Mondays, with the lowest number seen on Fridays. There was one observed holiday in the month of June; Juneteenth on Friday June 19th.

COUNTY OF LOUISA

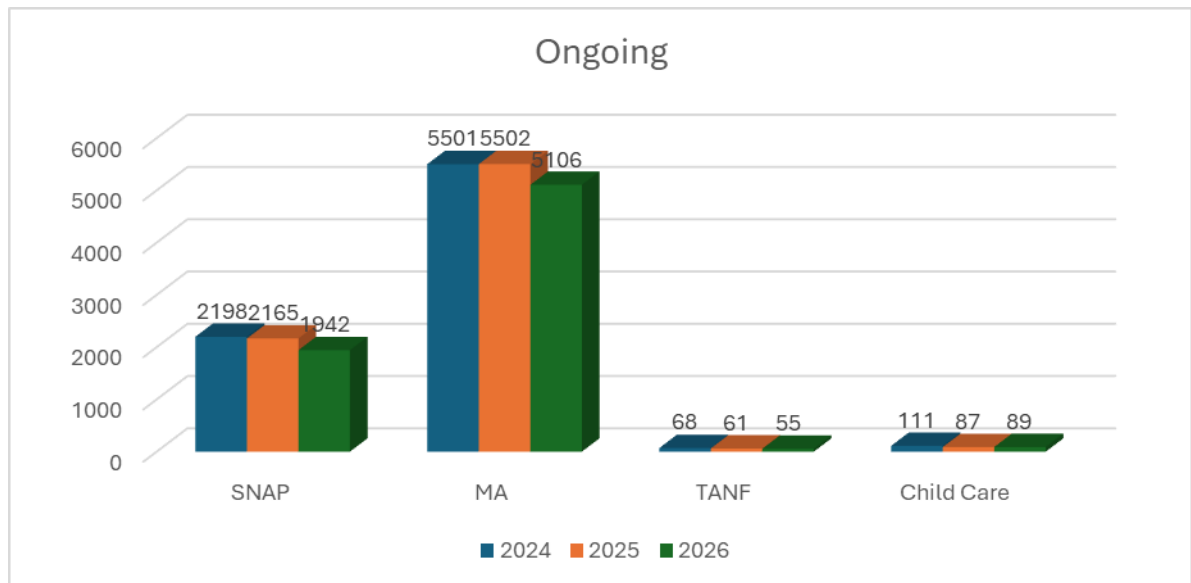
MONTHLY DEPARTMENT REPORT



Eligibility: Pending Applications

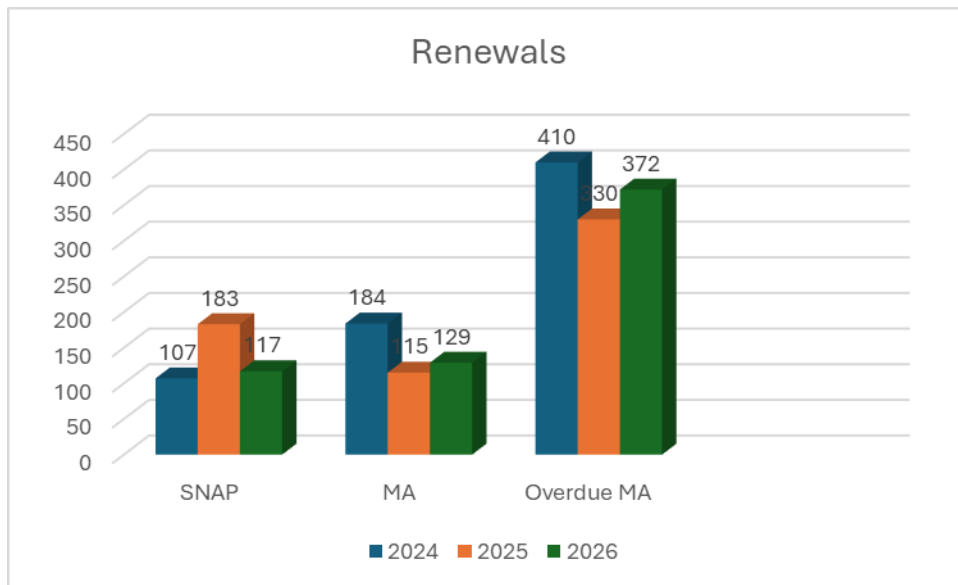


Ongoing



COUNTY OF LOUISA

MONTHLY DEPARTMENT REPORT



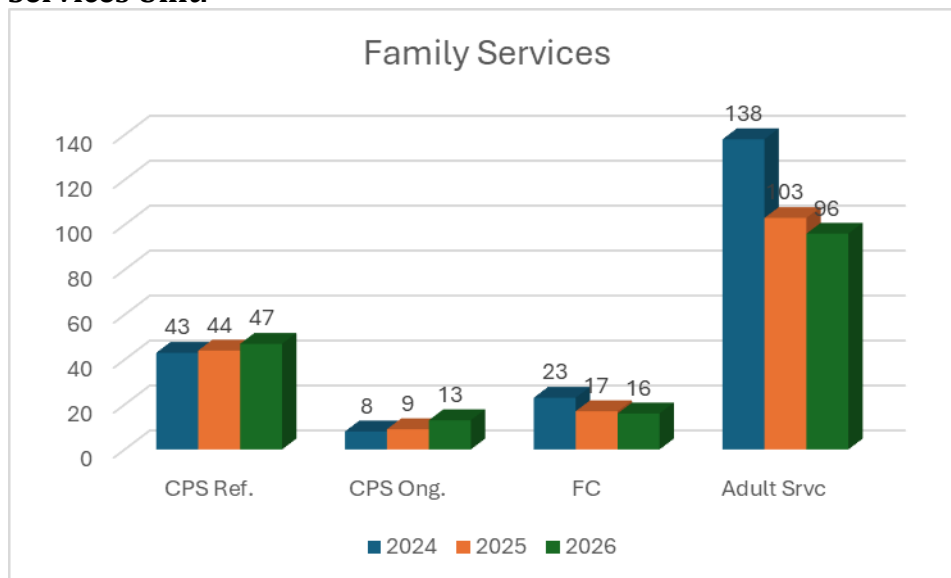
Applications for SNAP, Medicaid and TANF have been relatively consistent from year to year. There has been a noticeable decrease in Ongoing cases due in part to changes in the eligibility requirements for those programs. Program renewals for SNAP and Medicaid decreased. The number of Medicaid renewals that are overdue increased slightly. New staff are still training but have begun to process cases which require supervisory approval. Two workers are out on medical leave, two contract workers have declined to renew their contract, and there are two vacancies to be filled in the benefits unit.

COUNTY OF LOUISA

MONTHLY DEPARTMENT REPORT



Services Unit:



FOSTER CARE SUMMARY:

No new youth placed in foster care this month. Two youth transitioned into placements with relatives and custody will transfer to these relatives upon evidence of successful placements.

As of June 2026, there are 16 youths in foster care. Four (4) youths have been in care for less than 12 months, three (3) youths have been in care for more than 12 months, but less than 24 months and five (5) youths have been in care for more than 24 months. Each of these youths has had a face-to-face visit in June as required by State and foster care policy.

Eight (8) youth are in congregate care, one (1) youth is in a non-relative foster home placement, and four (4) youth are in the Fostering Futures program. Three (3) youths are in a relative placement.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

The Foster Parent Resource Coordinator is actively recruiting and training prospective foster families and kinship families. Our goal is to have 10 available homes in our locality – we currently have 7.

CPS Summary:

CPS Intake Referrals for June: 47

Below are the number and reason for referral screen outs:

Does not meet definition – 16.



COUNTY OF LOUISA

MONTHLY DEPARTMENT REPORT

Duplicate referral – 9

Alleged Abuser not a caretaker (child on child sexual abuse) – 2

Alleged Abuser not a caretaker – 1

Inadequate Information – 5

Total – 33

Adult Services Summary:

In the month of June:

- # of APS Reports: 28
- # of AS cases: 3
- # of Guardianship Cases: 65
- Total # of APS/AS/Guardianship Cases: 96

Case closure specific to type of substantiated abuse/neglect/exploitation:

- Self-neglect – 2
- Neglect – 3
- Physical abuse – 1
- Financial exploitation – 4
- Perpetrator a relative – 4

Clients needing protective services and accepts – 3

Clients needing protective services and refuses – 3

Protective services no longer exist – 3

Invalid APS investigation – 16

Unfounded investigations – 8

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently ten (10) In-Home cases and three (3) Family Support cases. Two (2) cases are court ordered for services. One (1) case was opened, and one case closed. There was one (1) court appearance. Two (2) cases have court involvement. Twelve (12) home visits were made. Forty-seven (47) clients receive services in these categories.

PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has settled into its new building and is officially open for business.

PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate President Trump's HR 1 executive order released October 1, 2025.

COUNTY OF LOUISA

MONTHLY DEPARTMENT REPORT



2. June is Fatherhood Engagement Month. Local agency services staff make an extra effort to engage local fathers to learn about resources to support their family and their children.